

## DISTRICT NEWS

---

### FY 2010/11 Budget Workshop

Denton County Fresh Water Supply District 1-A will be hosting a Budget Workshop for the fiscal year 2010/11, from 9:00 a.m. to 5:00 p.m. on Saturday, August 14, 2010 at the Hilton Garden Inn located at 785 State Highway 121 Tollroad, (by Vista Ridge Mall) Lewisville, Texas 75067.

This workshop is being held to assist the residents of Castle Hills in understanding how the budget is created, funded, and allocated between the various Districts. An issue that has been discussed in the community is the lack of understanding of the process District 1-A uses in calculating and establishing our utility rates. The water and sewer rate setting process will be explained so that those that are interested can better understand this process.

---

### WATER CONSERVATION

We have entered into the hottest part of the summer in North Texas. The District has a Drought Contingency Plan ([www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com)) which has four stages ranging from Stage 1 – Voluntary to Stage 4 – Emergency. Signs have been placed at the entry points into Castle Hills to help you stay informed on the current level we are following. The District is asking for your cooperation in following Stage 1 requirements as follows:

#### Stage 1

- A. No outdoor water use between the hours of 10:00 a.m. and 7:00 p.m. except for hand-held hoses, with an automatic shut-off nozzle, when flow is not needed.
- B. Limit outdoor water use by participating in an address based, alternate watering schedule:
  - 1. Residents with odd-numbered houses are to irrigate on Tuesdays, Thursdays, and Saturdays.
  - 2. Residents with even-numbered houses are to irrigate on Mondays, Wednesdays, and Fridays.
  - 3. No outdoor watering on Sundays.
- C. Adjust sprinkler heads to avoid water loss on streets, alleys, sidewalks, and patios.
- D. Reduce frequency of washing or rinsing vehicles. Use of a bucket and hand-held hose, with an automatic shut-off nozzle, is recommended.

By following these simple guidelines, you can help the District manage its water resources and keep us within water supply limits. Failure to do your part could result in the District implementing Stage 2 of our plan which is mandatory and could result in fines and/or citations.

---

## NEW WEBSITE

The District has recently created a new website, [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com), which has been designed to provide you with pertinent information regarding the Castle Hills community. The new website has information such as Board agendas and minutes, on-line payment options, building permit rules and procedures, District rules and other documents you may find helpful. Please visit the new site to keep-up with what is going on in the community.

---

## AMERICAN RECOVERY AND REINVESTMENT ACT GROUND STORAGE TANK AND PUMPING FACILITIES

The District was awarded funding through the American Recovery and Reinvestment Act (ARRA) of 2009 to construct a new 1 million gallon ground storage water tank and new water pumping facilities. There are two main purposes for the facility enhancements. First, the additional storage capacity in the new ground storage tank will provide a much needed increase in on-site water volume to meet the demands of the residents primarily during the hot, dry summer months. The addition of a second ground storage tank will also provide redundancy to the system, should the District need to take a tank off-line for maintenance or other unforeseen issues. The second purpose of the new facility is the upgrading of District pumping facilities. Currently the District operates with two water pumps, which at peak demand periods, operate at full capacity. In the event that one of the pumps malfunctions during peak demand periods, the remaining one pump is unable to keep-up with demand and provide fire flow pressures in the event that both are needed at the same time. The new pumping facilities will include four high-efficiency pumps for redundancy in the event of a pump failure and meet the ever-growing demands of the community. An additional enhancement of this project is the inclusion of a back-up generator to operate the water distribution system in the event of a power failure, which is currently not in place. This project began construction in February, 2010, and is nearing completion.

---

## DID YOU KNOW?

- You can pay your District utility bill either on-line through our website at [www.dentoncountyfwsd.com](http://www.dentoncountyfwsd.com) or set-up monthly automatic bill pay through our office staff.
- There have been 242 new home permits issued from October 2009 to June 2010.
- Customers purchased 14 million gallons of water in the month of February, 2010 or an average of 5,919 gallons per household.
- Customers purchased 75.5 million gallons of water in the month of June, 2010 or an average of 30,342 gallons per household.
- If you need after hour assistance from the District, you can call (972) 709-2359 for our on-call service.
- Castle Hills currently has 2,214 homes with an estimated population of 7,705.
- LISD school hours have changed for the 2010-11. Please check the LISD website at [www.lisd.net](http://www.lisd.net) to see the new times.